

**24" DELL WIDESCREEN FLAT PANEL MONITORS
DHR AGENCY CONTROL NUMBER: FIA/FPM 13-001 S**

IFB Questions and Answers Series 1

1. **Question:** Section 3.2.7 - Technical Specifications - Cables - The spec lists DVI Cable, USB Cable, and VGA Cable. If this is not the cable that comes with the monitor, but is additional cables, we would need the specs for these cables.

Response: It is the Department's understanding that the cables listed in Section 3.2.7 of the IFB come with the DELL Monitor and are not additional cables.

2. **Question:** Section 3.4.2 - The bidder shall identify an individual who will be responsible for onsite technical support for warranty repair. Section 3.4.1 states that we need to a three (3) warranty with each monitor. Should we just name Dell as this individual?

Response: See Amendment 1. This requirement has been deleted.

3. **Question:** Is packing slip is the only document required for the Invoice for Payment?

Response: Documents required, at a minimum, for the invoice are as stated in Section 2.18 of the IFB including the Agency Acceptance Form (Attachment F of the IFB) signed by the State Project Manager.

4. **Question:** Is your agency tax exempt?

Response: Yes.

5. **Question:** How long does it take to get paid once you submit your invoice?

Response: Payment is usually made within 30 days from the date invoice has been received.

6. **Question:** Do I have to submit all paper work or certain forms for (BID submittal)?

Response: Requirements for preparation of Bid can be referred in Section IV of the IFB. Section 4.2L identifies the forms that must be submitted with the IFB. **Oral, electronic mail and facsimile Bids will not be accepted** as stated in Section 1.6 of the IFB.

7. **Question:** Do Offerors have to use the Acceptance Deliver Form, Attachment F.

Revised Response: Yes. This response is revised from the response given at the Pre-Proposal Conference.