RECOVER YOUR STOLEN EBT BENEFITS

Newsletter Message Template: EBT Fraud Reimbursement

*Help the Maryland Department of Human Services (DHS) spread the word about Maryland's newly-approved plan to reimburse families and adults who experienced Electronic Benefits Transfer (EBT) fraud! More than 2,366 households statewide have been affected. Use this **newsletter message article** to share information and outreach materials about EBT Benefits Reimbursement in Maryland with your **constituents**.*

Audience: Maryland Constituents

Suggested Subject Line: Families and Adults May Be Eligible for Stolen EBT Benefits Reimbursement!

Dear Constituent,

Over the last several months, more than 2,300 Maryland adults and families with Electronic Benefits Transfer (EBT) cards have had their food and cash benefits stolen from their accounts. Today, the Maryland Department of Human Services (DHS) is launching a **simple, seamless and swift process** for reimbursing stolen benefits and making people whole.

We need your help to spread the word.

If you or someone you know has been personally affected by stolen EBT benefits, you can now submit a claim for reimbursements. **Here's how:**

1. Click the link to view the EBT Fraud Claim Attestation form
2. Complete the form
3. Type your name on the signature line of the form and click the submit button

Benefits will be reimbursed in 15 business days or sooner. Please be mindful of the following deadlines for filing a new claim:

Benefits Were Stolen	Last Day To File A Claim
Oct. 1, 2022 - Feb. 28, 2023	May 31, 2023

On or after March 1, 2023	45 days from the date benefits were discovered stolen

For help filing a claim, please visit a local Department of Social Services. For questions about Maryland's reimbursement process, or to check the status of a pending claim, please call the DHS EBT Reimbursement Hotline at 1-833-330-7328. You can also visit www.dhs.maryland.gov/EBT-Reimbursement to view frequently asked questions.