



# OFFICE OF LICENSING AND MONITORING

## COVID-19 PROVIDER COMMUNICATION

March 13, 2020

**AMENDED March 31, 2020**

TO: ALL OLM LICENSED PROVIDERS

**Effective April 1, 2020 until the State of Emergency is terminated and the catastrophic health emergency is rescinded**

### The Following Regulations Pertaining To Face-To-Face Visits Are Suspended:

Treatment Foster Care

**COMAR 07.02.21.08 A (3) (5)**

Independent Living Programs

**07.05.04.06 G (1) (2) (a) (b) (c)**

### PROVIDER REQUIREMENTS DURING SUSPENSION

1. During the suspension period, Providers may use the following communication methods:
  - a. video conferencing
  - b. phone calls

Please go to the following link for safe and secure video calling app recommendations:  
<https://electrons.co/safe-secure-video-calling-apps/>

2. TFC Providers are required to make weekly contact with children and foster parents.
3. ILP Providers are required to continue daily contact with ILP placed youth.
4. ILP Providers are required to do a basic health screen on every contact with ILP placed youth specifically regarding flu-like symptoms (fever, cough, runny-nose—see guidance from the Maryland Health Department).
5. Providers should determine if any youth in the home have imminent or urgent needs.
6. Providers are responsible for executing a plan to address any imminent or urgent needs.
7. Providers must contact the Maryland Department of Health to report possible exposure by a youth or foster parent to COVID-19 and for further guidance, which may include a recommendation for a self-imposed quarantine for 14 days.
8. Providers are required to clearly document the method of visitation.

-Electronically disseminated by: Robin L. Harvey, Executive Director March 27, 2020-

