



OFFICE OF LICENSING AND MONITORING

Residential Child Care Report Summary

Information

Provider Organization	Arrow Child and Family Ministries, Inc.
Name of Certified Program Administrator	Jennifer McGlothlin-Renault
Email of Certified Program Administrator	jennifer.mcglathlin-renault@arrow.org

RCC Site Information

Name/Address	License Capacity	Total DHS Contract Limit	DHS Census	DJS Census	Other Census	License # Exp Date	Date of Site Inspection
Baltimore County 1605	45	65	28	4	0	#00261 7/21/2021	1/10/2020
Harford County 2408	18		17	1	0	#00475 7/21/2021	1/7/2020

Contracting Agency(s)	DHS, DJS
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Licensing Information

Licensing Agency	Maryland Department of Human Services
License Type	RCC
Type of Inspection	Quarterly
Current Status of License	ACTIVE

COMAR Citations

This Provider was cited for the listed COMAR violations which DO NOT present imminent safety risks for children based on impact, scope, and frequency.	RCC Site	COMAR Citation	Comment
	Baltimore County 1605	14.31.06.07.F(3)(h)	Several of the dresser drawers in the Mack Unit are broken.
	Baltimore County 1605	14.31.06.10C(5)	The Diagnostic Unit did not transfer the resident's allowance to Crossroad account within the 5 day timeframe after discharge.
	Baltimore County 1605	14.31.06.07E(4)	Walls in most of the Mack Unit's bedrooms have been spackled but not painted. Walls in the Love Unit's TV (Pink) room have chipped paint.
	Baltimore County 1605	14.31.06.07C(1)	There is a hole in the tile floor in the Mack Unit recreation room.
	Baltimore County 1605	14.31.06.07A(1)	The fire extinguisher in the Love Unit TV room (Pink Rm) has not been serviced within one year.
	Baltimore County 1605	14.31.06.07I	The cushions in the Love Unit's TV room are torn or missing.
	Harford County 2408	14.31.06.07J(3)	Window coverings that will ensure privacy.
	Harford County 2408	14.31.06.08.A(1)(a)	Emergency drills will be held monthly; Crossroads

Office of Licensing and Monitoring Staff Information

Name	Role	Email	Date
Patricia Sparrow	Licensing Coordinator	Patricia.sparrow@maryland.gov	1/28/2020
Andre Thomas	Program Manager	Andre.thomas@maryland.gov	2/7/2020