



FIA INFORMATION MEMO

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**TO: DIRECTORS, LOCAL DEPARTMENTS OF SOCIAL SERVICES
DEPUTY/ASSISTANT DIRECTORS FOR FAMILY INVESTMENT,
FAMILY INVESTMENT SUPERVISORS AND CASE MANAGERS**

FROM: LA SHERRA AYALA, EXECUTIVE DIRECTOR 
DEBBIE RUPPERT, MDH EXECUTIVE DIRECTOR 

RE: E&E MEDICAL ASSISTANCE CASELOAD REBALANCING

PROGRAM AFFECTED: MEDICAL ASSISTANCE (MA)

ORIGINATING OFFICE: OFFICE OF PROGRAMS

SUMMARY

In September 2022, as per [IM 22-36 MA Rebalancing](#), the MA caseload was rebalanced in the E&E system and new redetermination due dates were assigned to realign individuals to the due date that aligns with the month of their original MA redetermination due date.

This Information Memo discusses the E&E system automation that will occur to rebalance an additional portion of the MA caseload and help ensure Local Department of Social Services (LDSS) staff are able to timely process the redeterminations that will be due once the PHE ends.

SYSTEM UPDATES:

In September 2022, the MA caseload was rebalanced in the E&E system and new redetermination due dates were assigned. The majority of the MA caseload was assigned a new redetermination due date that aligns with the month of their original MA redetermination due date. For MA cases included in the rebalancing, the certification period was extended. The certification period was not reduced for any MA cases.

CMS will require a redetermination to be completed on all MA cases within 12 months of the PHE ending. Based on the PHE end date at the time of the September 2022 rebalancing, for a small portion of the MA caseload, the rebalancing method would have caused the new redetermination due date to go beyond the allowable 12 months. Therefore, this small portion of the MA caseload was excluded from the MA caseload rebalancing.

As a result of the extension of PHE rules related to redeterminations, a small portion of the caseload which could not previously be rebalanced will be rebalanced on October 14, 2022. For MA cases included in this rebalancing, the certification period will be extended. The certification period will not be reduced for any MA cases.

There are several coverage groups that have been excluded from the rebalancing as they do not have redetermination due dates, or they will require special processing once the PHE ends. Those excluded coverage groups are as follows:

- S01
- S02
- S19
- S20
- E01
- L01
- T01
- H02
- X02
- S21
- H98
- S99
- L99
- F99

Customers included in the MA rebalancing will be sent notices advising them of the MA caseload rebalancing and their new MA redetermination due date.

REQUIRED ACTION:

LDSS staff should be prepared to answer questions from customers regarding the change in their MA determination due dates.

Reminder: LDSS staff should remind customers to update their contact information, and complete and submit their redetermination packets immediately upon receipt.

INQUIRIES:

Please direct policy questions to FIA Policy by completing the [FIA Policy Information Request Form](#) found on Knowledge Base or via email at fia.policy@maryland.gov for Montgomery County only.

For systems questions, please email fia.bsdm@maryland.gov.

- c: DHS Executive Staff
- Constituent Services
- DHS Help Desk
- FIA Management Staff
- Office of Administrative Hearing