

 <p>DHS MARYLAND DEPARTMENT OF HUMAN SERVICES Department of Human Services 311 West Saratoga Street Baltimore MD 21201</p>	<p>FIA INFORMATION MEMO</p>
<p>Control Number: #22-29</p>	<p>Effective Date: August 17, 2022 Issuance Date: August 18, 2022</p>

**TO: DIRECTORS, LOCAL DEPARTMENTS OF SOCIAL SERVICES
DEPUTY/ASSISTANT DIRECTORS FOR FAMILY INVESTMENT,
FAMILY INVESTMENT SUPERVISORS AND ELIGIBILITY STAFF
ELIGIBILITY DETERMINATION DIVISION SUPERVISORS AND
ELIGIBILITY STAFF**

FROM: LA SHERRA AYALA, FIA EXECUTIVE DIRECTOR 
DEBBIE RUPPERT, MDH EXECUTIVE DIRECTOR 

RE: EXTENSION OF MEDICAL ASSISTANCE REDETERMINATIONS

PROGRAM AFFECTED: MEDICAL ASSISTANCE (MA)

ORIGINATING OFFICE: OFFICE OF PROGRAMS

SUMMARY

Due to the extension of the National Public Health Emergency (PHE), Medical Assistance (MA) redeterminations have been extended through November 30, 2022. With this extension, Local Department of Social Services (LDSS) should not close MA cases, except under the circumstances outlined below:

- Customer requests case closure
- Customer moves out of Maryland
- Customer died and his or her death has been verified

No other reason, including overscale income or failure to submit a redetermination should result in the MA case closure until further notice.

REQUIRED ACTION:

LDSS staff should continue to ensure MA cases remain open even if the customer fails to submit a redetermination, or verification shows the customer's income exceeds program limits. MA cases should only be closed for the following reasons:

- Customer requests case closure
- Customer moves out of Maryland
- Customer's death has been verified

LDSS staff should continue to take appropriate action on all redeterminations received (with the exception of case closure or reduction of coverage).

System updates in E&E and MHC have been made to ensure MA cases remain open and reduction in coverage does not occur. LDSS staff should ensure MA cases remain open and the certification period is updated as appropriate.

INQUIRIES:

If you have any question regarding this Information Memo or any other program policies, please submit it using the [FIA Policy Information Request Form](#). If you work in Montgomery County, you may submit your policy questions via email at fia.policy@maryland.gov. For systems questions, please email fia.bsdm@maryland.gov.

For MA policy questions: Direct Non-MAGI policy questions to the Maryland Department of Health, Office of Eligibility Services at mdh.oesinquiries@maryand.gov. Direct MAGI policy questions to mdh.mchppolicy@maryland.gov.

cc: DHS Executive Staff
FIA Management Staff
MDH Executive Staff
Constituent Services
Office of Administrative Hearings