



The Insider's Guide To Applying for Home Energy Assistance



FOLLOW THESE 5 SIMPLE STEPS TO APPLY FOR HOME ENERGY ASSISTANCE IN MARYLAND.

STEP 1

Use this chart to see if you or your household is eligible to apply:

If **YES**, go to Step 2.

If **NO**, skip to "What if I am denied?"

HOUSEHOLD SIZE	EUSP Maximum Monthly Gross Income (based on 200% of the Federal Poverty Level)	MEAP Maximum Monthly Gross Income (based on 60% State Median Income)
1	\$2,430	\$3,547
2	\$3,287	\$4,639
3	\$4,143	\$5,730
4	\$5,000	\$6,822
5	\$5,857	\$7,913
6	\$6,713	\$9,005
7	\$7,570	\$9,209
8	\$8,427	\$9,414
For each additional person, add:	\$857	\$205

STEP 2

Go to dhs.maryland.gov/ohep to download, print and fill out an application, especially if you've got a Termination Notice. Watch our YouTube video for step-by-step help filling out the application yourself: <https://dhs.maryland.gov/ohep> Or, visit a home energy office for in-person help.



STEP 3

Make 2 copies of your ID, utility bill(s), and your completed and signed application. Keep one copy with your original documents for your records.

PRO TIP: Carefully double check your application before submitting it for the fastest service.

STEP 4

Drop off your completed application and documents at your local home energy office. Depending where you live, this may NOT be the local DSS office. Check before you leave.

PRO TIP: For termination notices, hand-deliver the app and ask for a 55-day hold to avoid termination. Avoid the line - visit the office early in the day.

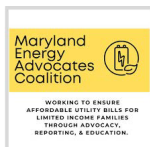
STEP 5

Track the status of your application at www.myohepstatus.org. After 3 weeks, if it says "no record found," take the copies of your application and documents to the office and request an update.

Typically in 4-6 weeks, you will receive your eligibility decision in a letter mailed to you from "DHS". Grant amounts can also be checked online at <http://www.myohepstatus.org>.

WHAT IF I AM DENIED?

If your application is denied or you still need more funds to pay your bill, call your utility to request a payment plan. For additional resources, call 211 Maryland by dialing 2-1-1. BGE customers may apply with the [Fuel Fund of MD](#).



This "Insider's Guide" is made possible through a collaboration with the "Insiders" at the Maryland Energy Advocates Coalition and the Maryland Office of Home Energy Programs.